



Cava services provides computer hardware, software, peripherals, and related computer equipment at the most competitive prices to departments, students, faculty and staff.

Adobe Software License program for students FAQ

Q) Can students get Adobe software license?

A) Yes. This is possible. As a student, you can sign up for this license program and save 50% off the regular student box product pricing.

Q) Where can I purchase the software license?

A) You can purchase the software license, as a walk-in purchase, from CAVA Services located at 380 2nd Ave, 8th floor, between the hours of 9am – 5pm Monday through Friday

Q) What does it cost?

A) The Creative Suite Premium costs \$199 at this time. This comes with full version of Photoshop CS2, Illustrator CS2, Acrobat Professional 7.0 Pro, InDesign CS2, GoLive CS2, Version Cue CS2

Q) What will I receive, when I make this purchase?

A) You will receive one media (in the form of DVD / CD which ever is applicable).

Q) What needs to be done at the time of installation?

A) You are required to visit www.adobe.studentlicensing.com to obtain a serial number. The installation is the same as any other software, once you obtain the serial number.

Q) Do I get documentation?

A) No, there is no printed documentation, it is however included as a PDF file on the media

Q) What are the guidelines of eligibility?

- a) You must be registered and currently enrolled as a student of School of Visual Arts, at the time of the purchase
 1. Full time
 2. Part time
 3. Continuing Education
- b) A copy of your current class schedule is required to complete the purchase (you can be taking a Sculpture course and/or Jewelry making course at the time of purchase, as long as you are currently enrolled)

Q) Do I have to return anything when I graduate from school?

A) There is nothing to return. You own the software for its lifetime.

Physical address: CAVA Services Inc, 380 2nd Ave, 8th floor NYC (between 21st and 22nd Street)

Phone 212.592.2638 / 2656 / 2657 Fax 212.592.2658 / 212.208.4431

Email: CAVA@sva.edu

Web: <http://www.schoolofvisualarts.edu/cava>



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Q) Can I upgrade my license, if Adobe announces newer versions of the software?

A) This product cannot be upgraded. However, if you are still a student at the time of new version release, you have the choice of purchasing the new license at the full price or if you have already graduated from school, you can then upgrade to the new version by purchasing the commercial version upgrade. Remember, educational prices are generally very affordable even for the full versions, when compared to the commercial version upgrade / full version. If you are still a student, your best solution is to purchase the new version student license at that time, provided you still meet all the eligibility requirements.

Additional requirements and information:

- The product is non-returnable. There will be no exceptions made on this policy
- The purchase can only be made as a walk-in purchase at the campus computer store
- Each student can purchase one copy of any given version of the software
- Adobe Tech Support: Adobe's Tech Support Directory phone number is: 800-879-3219

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